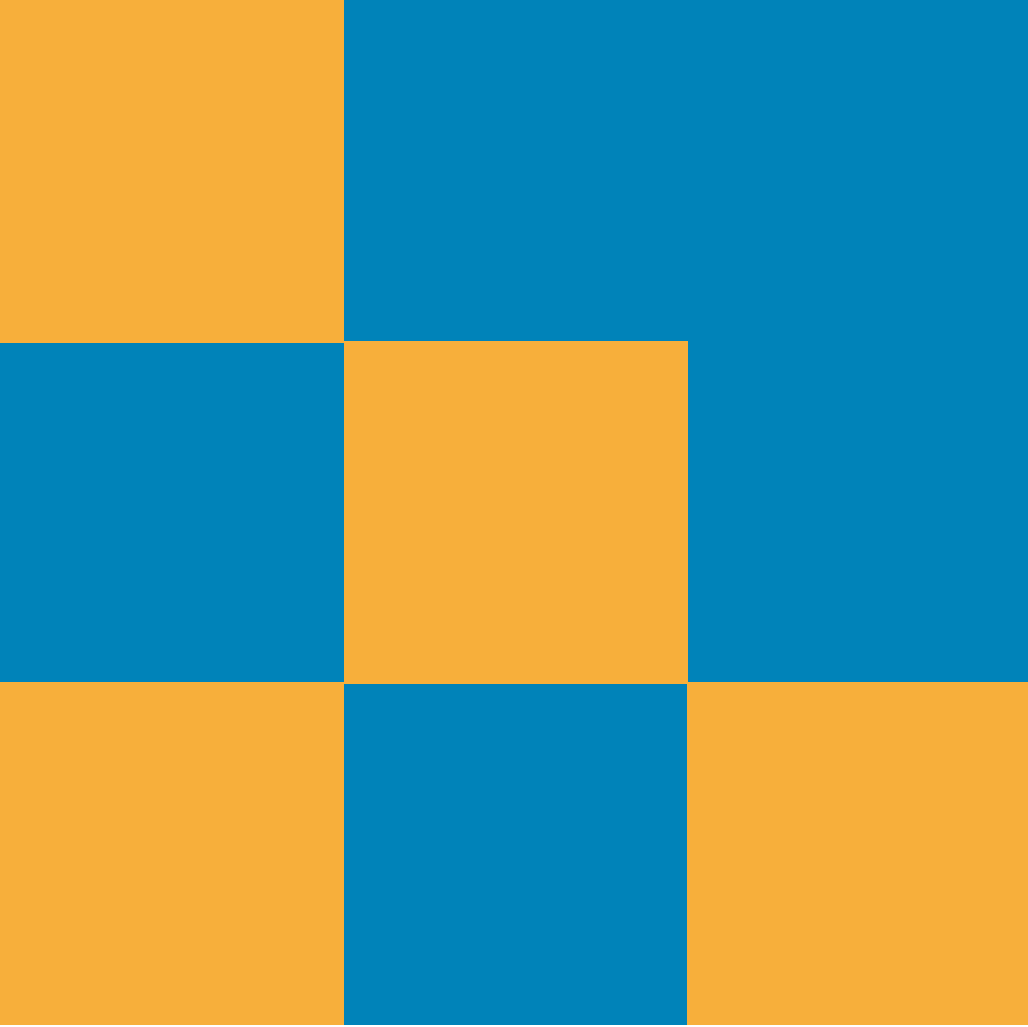


# User Guide

Study Safe Corridor

**TRAVEL SAFE**





Follow this step by step guide to book your safe arrival and quarantine package, and optional flight package, via the Study Safe Corridor TRAVEL SAFE

- ✓ Gather your travel documents
- ✓ Have a clear understanding of your program start dates
- ✓ Click register at the top of the Study Safe Corridor TRAVEL SAFE landing page
- ✓ Choose a quarantine hotel. You can also choose to add a flight package
- ✓ Watch for an email from a Maritime Travel agent

# Safety, convenience, and preferred pricing are at the core of the Study Safe Corridor TRAVEL SAFE

## 1 SAFETY

Booking through TRAVEL SAFE improves acceptance of students into Canada and gives peace of mind by ensuring that students' entry into the country meets federal and provincial COVID-19 health and safety requirements for safe arrival and quarantine, as per schools' institutional readiness plans.

## 2 CONVENIENCE AND PREFERRED PRICING

TRAVEL SAFE offers everything students need for safe arrival and quarantine in Canada in one convenient, comprehensive experience, at the best possible prices on hotel rooms, food and beverage, ground transportation, insurance and flights.

1

14-night quarantine hotel stay

2

3 meals per day delivered in room

3

COVID-safe transportation from airport to hotel with a fresh mask provided

4

4-week comprehensive Guard.me health insurance plan, including coverage for COVID-19 and mental wellness support

5

Canadian phone number and SIM card for mobile device (1 month)

6

All necessary documentation to ensure you are fully informed of travel and arrival requirements and have a smooth entry process into Canada

# What's included?



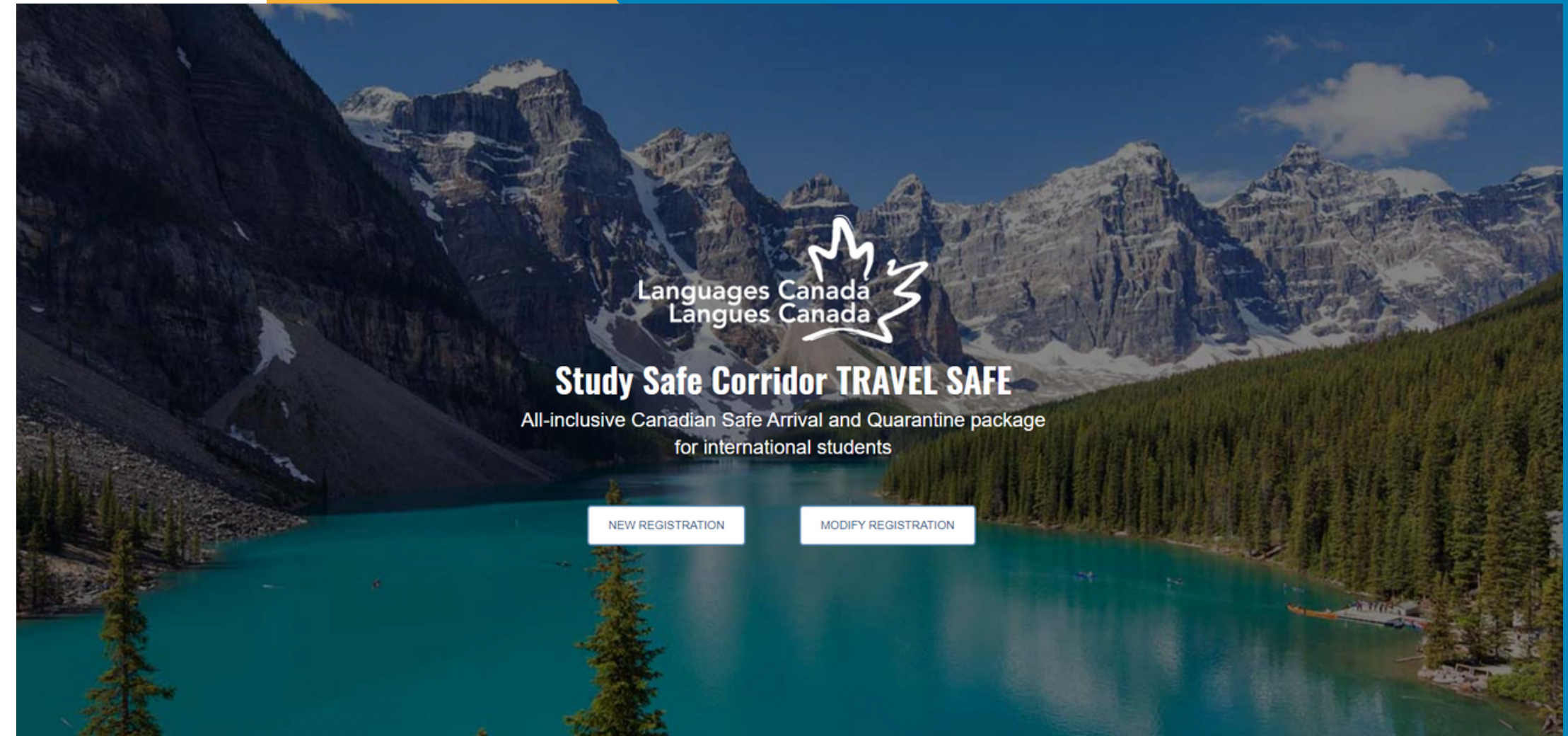
# How to use the Study Safe Corridor **TRAVEL SAFE** platform

Follow this step-by-step process.

# The Landing Page

From the landing page, you can learn more about:

- Quarantine packages
- Benefits of TRAVEL SAFE
- How to register
- Booking your flight
- Hotel options
- Support (contact information)
- Languages Canada
- FAQs



1


Please read the content on the landing page from start to finish, and watch the registration tutorial video link.

2

Come prepared. You will need:

- Program start date
- Passport information
- Scanned copy of your student visa
- Scanned copy of your Letter of Acceptance
- Understanding of your arrival destination in Canada

# Before you register



Welcome to the *Study Safe Corridor TRAVEL SAFE* registration site.

Please select your planned city of quarantine:

\*If you don't see your planned city of quarantine in the list below, please contact us at [contactus@thestudenttravels.com](mailto:contactus@thestudenttravels.com)

Please select from the following options: \*

- Calgary
- Edmonton
- Victoria
- Toronto
- Vancouver
- Nanaimo
- Winnipeg
- Ottawa
- Montreal
- Halifax
- Sydney

Continue

\* = Required Field

# Registration

After clicking "REGISTER" on the landing page you will be brought this page that will ask what city you will be quarantining in. Select the appropriate city for your quarantine and click the continue button.



# Choosing your DLI

In the next step, simply choose your DLI from the drop down list.

Don't see your DLI? Contact us at [contactus@thestudenttravels.com](mailto:contactus@thestudenttravels.com).

We will reach out to your DLI to ask their permission to add them to the list.

\* = Required Field

Please select your DLI in Calgary:\*

*If you don't see your DLI in this list, please contact us at [contactus@thestudenttravels.com](mailto:contactus@thestudenttravels.com)*



# Student Details

On this page, you will:

- Enter all your personal details including your email, first and last name, your home address and country, your date of birth and gender.

These details are all important in helping us to book your package.

# Program Details

On this page, you will:

- Let us know if you have any dietary requirements or need assistance with accessibility
- Upload a copy of your LOA from your learning institute
- Let us know if you are a minor

If you are a minor, you will be asked to download and complete the Parental Consent Form and email it to [contactus@thestudenttravels.com](mailto:contactus@thestudenttravels.com)

## Program Details

Please indicate any dietary restrictions or allergies:

Please indicate any disability or if you require any assistance with accessibility:

Please upload a copy of the letter of acceptance you received from your learning institute.\*

No file chosen

Are you a minor (under 18 years of age) travelling without a guardian?\*

[\[Clear Selection\]](#)

- No  
 Yes

Back

Continue

# Hotel Details

In this next step, please select the hotel that you wish to quarantine at. You will only see hotels in the city that you selected in your initial step of the registration.

We will also require your check in, check out (14 days) and your bed preference.

If you aren't certain which hotel to choose, you can click to open the hotel options on the website.

## Hotel details

Not sure which hotel is right for you? [Click here to review the options.](#)

Select your hotel in Calgary:\*

Check In Date\*

mm/dd/yyyy



Check Out Date\*

mm/dd/yyyy



Bed preference\*

- No preference
- Double beds
- King bed

Back

Continue

# Selecting Your Package

In this step, choose the package that corresponds to the hotel you selected in the previous **Hotel Details** step.

*Please select your package:*

Holiday Inn & Suites Calgary Airport North - Student Package \$CAD2,194.65

Sandman Hotel Calgary Airport - Student Package \$CAD2,083.72

Radisson Hotel Calgary Airport - Student Package \$CAD2,479.11

Back

Continue

# Travel Details

Discounted airfares are available to students who DO wish to use the TRAVEL SAFE platform to book their flight. If you wish to speak with a Maritime Travel agent to take advantage of this pricing, choose "I would like an agent from Maritime Travel to contact me". Once your registration is submitted, a Maritime Travel agent will contact you to book and confirm your flight(s).

If you have already, booked your own flight, please select "I have already booked my flight".

Please select from the following options:\*

- I would like an agent from Maritime Travel to contact me about booking my flight
- I have already booked my flight (please complete your flight details on the next page))

Back

Continue

1

Maritime Travel is one of Canada's largest independent travel agencies. TRAVEL SAFE partners with Maritime Travel to offer secure, reliable and expert flight booking as an optional add-on to your safe arrival and quarantine package.

2

Maritime Travel has secured discounted airfare with multiple air carriers to offer the best available prices for students using the TRAVEL SAFE platform.


# Who is Maritime Travel?

# Travel Details - Maritime Travel support

**Other Details**

Gender - Female/Male/Other (as stated on passport)\*

Passport Issuing Country\*

Date of Birth (MM/DD/YYYY)\* mm/dd/yyyy 

Passport Number\*

Special meals or requirements

Our flight agents are multi-lingual. In order to ensure the most comfortable flight-booking experience, please indicate your preferred language. We will do everything we can to accommodate language.

After clicking "I would like an agent from Maritime Travel to contact me about booking my flight", the registration will take you to a page where we will ask you complete some more information about your flight preferences, and travel documentation. This information will help Maritime with your booking.

Please note that your flight will not be booked at this stage. An agent will reach out to you with flight options.



# Travel Details - I have booked my own flight

If you booked your own flight and selected this option, you will be taken to a page where we request that you fill in your flight details. This is important to us so that we can arrange your airport transportation upon your arrival.

**Travel Selection** I have already booked my flight (please complete your flight details on the next page)) [\[Edit Selection\]](#)

## Arrival Details

Origin Airport\*

Arrival Airport\*

Arrival Airline\*

Arrival Flight No\*

Arrival Date\*

mm/dd/yyyy



Arrival Time\*



## Study Safe Corridor TRAVEL SAFE Program Terms and Conditions

### Compliance:

- I attest that I have a valid study permit or have been approved for a study permit.
- I agree to comply with the Government of [Canada's Quarantine Act](#). Penalties for violation of the Quarantine Act, include up to 6 months in prison and/or \$750,000 in fines.
- I agree to comply with the requirements laid out in this [International Student Safe Travel, Arrival and Quarantine Checklist](#).
- **I understand that I will need to test negative for COVID-19 within 72 hours prior to boarding my flight to Canada. [Click here for more information](#)**
- I agree to complete and print the [Languages Canada Quarantine Plan](#) for presentation at my port of entry, and to register via the [ArriveCAN App](#).
- I understand that it is a serious crime to lie, or to send false information or documents through the Study Safe Corridor TRAVEL SAFE registration process.  
This is document fraud.

Document fraud can involve either false or altered documents, such as, but not limited to:

- passports and travel documents
- visas (including study permits)
- diplomas, degrees, and apprenticeship or trade papers

### Consent:

- I consent to voluntarily share my personal information for the below mentioned purposes.
  - Personal information necessary for your insurance policy issuing (First Name, Last Name, Gender, Date of Birth, Email Address, Mobile Phone No., Country of Origin, Institution attending for study) will be shared with the insurance provider.
  - Personal Information necessary for the generation of your Canadian sim card and phone number (Full name, Email address, Arrival date and Address in Canada to mail the sim card) will be shared with the telecommunications company provider).
  - A copy of your Letter of Acceptance (LOA) will be shared with the Canadian Designated Learning Institution (DLI) responsible for issuing it for confirmation of your enrollment in their program.

### Students travelling to Nova Scotia only:

I agree to complete the Nova Scotia Safe Check In form and provide the confirmation email I receive after submitting the form to border officials when I arrive in Nova Scotia, along with government-issues identification

### Students travelling to British Columbia only:

I agree to download and install the BC COVID-19 App.

I agree to the above terms and conditions\*

Back

Continue

# Terms & Conditions

Before you can move to the next step in the registration, you must carefully read and accept the terms and conditions of the Study Safe Corridor TRAVEL SAFE program.

# Adding a Companion

If you are travelling with a family member, you can enter your companion information once you have fully completed your own details. Companion packages are charged with a supplemental fee, based on food and beverage, occupancy and includes insurance.

The next few steps will take you through a similar data collection process to collect the information for your companions(s). You may register as many companions as you wish, however hotels will only allow up to 4 adults per room. You will need a second room for more than 4 adult companions.

Will you be registering any other companions?\*

Yes  No

Back

Continue

Register an Additional Attendee

Register Another

# Review and Payment

## Attendee Information

Reference Number 52635989

Please select your DLI in Calgary: Bow Valley College

First Name Sally

Last Name Smith

Country Canada

Home Address Line 1 123 Main Street

City Anycity

Zip (Postal Code) 123498

Phone 123-456-7896

Please upload a copy of the letter of acceptance you [File Uploaded](#) received from...

## Hotel details

Select your hotel in Calgary: Radisson Hotel Calgary Airport

Check In Date 01/22/2021

Check Out Date 02/05/2021

Bed preference King bed

Selection	Cost
Companion Category Calgary Radisson Hotel Calgary Airport - Student Package	\$CAD2,479.11
<b>Total</b>	<b>\$CAD2,479.11</b>

Date	Transaction Type	
01/20/2021	Transaction Amount	\$CAD2,479.11
	<b>Balance</b>	<b>\$CAD2,479.11</b>

## Please select your method of payment

- Credit Card
- PayPal



Review your registration details.



Enter your credit card details and confirm your package. Once your details have been verified, your payment will be processed.

You may also pay via Paypal.  
There is an additional processing fee for this option

# Confirmation Congratulations!

## Next Steps:

- If you have chosen to purchase your flight package through TRAVEL SAFE, a Maritime Travel agent will contact you to complete your flight booking, and your hotel dates will be adjusted, if necessary.
- Watch for a "Know-Before-You-Go" email which will include arrival instructions, confirmation information and Study Safe Corridor forms which you will need to fill out, sign and print prior to your departure (International Student Travel and Quarantine Checklist and Quarantine Plan)
- Connect with the administrator of your learning institution. We will also advise them of your registration.
- Re-read the FAQs to know what to pack, and be reminded of tips on how to stay safe during your travel.

**Review, fill out,  
sign and print  
your forms prior  
to departure**

These important documents are intended to ensure you are fully informed of travel and arrival requirements and have a smooth entry process into Canada. They will be attached in your "Know-Before-You-Go" email.

- [COVID-19 International Student Travel and Quarantine Checklist](#)
- [COVID-19 International Student Quarantine Plan Template](#)

You will also need to upload your contact information and quarantine plan via the [ArriveCan app](#) prior to boarding your flight.



**We are excited  
to welcome you  
to Canada!**

Should you have any questions,  
please email:

[contactus@thestudenttravels.com](mailto:contactus@thestudenttravels.com)